107 - Wash State Health Care Authority

A001 Administrative Activity

This activity supports other activities of the agency: management of the organization; communication with clients and other stakeholders; accounting and finance; human resources management; information services support; agency medical director; and building management and safety issues. In addition, this activity provides the core administrative support for the Basic Health Plan (BHP), Washington State Health Insurance Pool (WSHIP), and Health Care Tax Credit (HCTC). (Health Services Account-State; State Health Care Authority Administrative Account-State; General Fund-Federal)

| | FY 2010 | FY 2011 | Biennial Total |
|-------|--------------|--------------|----------------|
| FTE's | 81.8 | 101.0 | 91.4 |
| GFS | \$4,479,000 | \$5,185,000 | \$9,664,000 |
| Other | \$6,356,000 | \$5,989,000 | \$12,345,000 |
| Total | \$10,835,000 | \$11,174,000 | \$22,009,000 |

Statewide Result Area: Improve the health of Washingtonians
Statewide Strategy: Provide access to appropriate health care

Expected Results

This activity includes Program Support, which provides oversight and support of other HCA programs. It also includes core administrative support for BHP, WSHIP, and HCTC.

A002 Community Health Services

The Health Care Authority (HCA) funds community health clinics through a direct grant program to promote and ensure access to medical and dental care for the under-insured, uninsured, and migrant populations. Funding is further targeted to provide services to those health clinic patients who are below 200 percent of poverty level, and to serve as the state's final safety net for low-income individuals. (Health Services Account-State)

| | FY 2010 | FY 2011 | Biennial Total |
|-------|--------------|--------------|----------------|
| FTE's | 6.0 | 6.0 | 6.0 |
| GFS | \$12,684,000 | \$12,459,000 | \$25,143,000 |
| Other | \$0 | \$0 | \$0 |
| Total | \$12,684,000 | \$12,459,000 | \$25,143,000 |

Statewide Result Area: Improve the health of Washingtonians
Statewide Strategy: Provide access to appropriate health care

Expected Results

To serve patients in community clinics, who have no other source of health care insurance.

A003 Prescription Drug Program

This activity provides coordination for the three state agencies that engage in major prescription drug purchasing: the Department of Social and Health Services (Medical Assistance Administration), the Health Care Authority, and the Department of Labor and Industries. This activity includes the development and maintenance of a preferred drug list and consolidated purchasing where possible. Savings will be gained by purchasing drugs that are proven to be the most cost-effective. Also, funding is provided for education and outreach for people who lack prescription drug coverage, so that they can learn about and access programs that offer free or discounted prescription drugs, and for a senior discount prescription drug program. (State Health Care Authority Administrative Account-State, Health Services Account-State, General Fund-Federal, Accident and Medical Aid Account)

| | FY 2010 | FY 2011 | Biennial Total |
|-------|-------------|-------------|----------------|
| FTE's | 4.4 | 4.5 | 4.5 |
| GFS | \$699,000 | \$691,000 | \$1,390,000 |
| Other | \$3,916,000 | \$3,913,000 | \$7,829,000 |
| Total | \$4,615,000 | \$4,604,000 | \$9,219,000 |

Statewide Result Area: Improve the health of Washingtonians
Statewide Strategy: Provide access to appropriate health care

Expected Results

Results include implementation of the following: development and maintenance of a preferred drug list for state agency prescription drug purchasing; funding for outreach and education so those who don't have prescription drug coverage can learn about and access programs that offer free or discounted prescription drugs; and a senior discount prescription drug program.

A004 Health Care Planning

The Health Care Authority engages in health care planning by conducting purchasing and policy studies, surveys, evaluations, impact analyses, and planning. This includes the planning and coordination of the annual health care procurement for the Basic Health Program and for public employees and retirees. (Health Services Account-State, General Fund-Federal)

| | FY 2010 | FY 2011 | Biennial Total |
|-------|-------------|-------------|----------------|
| FTE's | 14.0 | 14.0 | 14.0 |
| GFS | \$1,413,000 | \$813,000 | \$2,226,000 |
| Other | \$3,146,000 | \$3,146,000 | \$6,292,000 |
| Total | \$4,559,000 | \$3,959,000 | \$8,518,000 |

Statewide Result Area: Improve the health of Washingtonians
Statewide Strategy: Provide access to appropriate health care

Expected Results

Coordinate annual health care procurements for the Public Employees Benefit Board (PEBB) and BHP, perform a Basic Health survey, support the state employee collective bargaining process, and research and evaluate effective health care purchasing strategies.

| Average pe | Average percent plan rate increase from prior calendar year for Basic Health | | | | | |
|------------|--|--------|--------|----------|--|--|
| Biennium | Period | Target | Actual | Variance | | |
| 2009-11 | 7th Qtr | 7.8% | | | | |
| | 3rd Qtr | 7.8% | | | | |
| 2007-09 | 7th Qtr | 8% | 2.4% | (5.6)% | | |
| | 3rd Qtr | 8% | 5.3% | (2.7)% | | |
| 2005-07 | 7th Qtr | 7.8% | 7.2% | (0.6)% | | |
| | 3rd Qtr | 7.8% | 7.2% | (0.6)% | | |

The premium increases are reported on a calendar year basis, not a fiscal year basis. The 2003 number reflects the change to regionally-based rates. The 2004 number reflects a legislatively directed reduction in benefit value.

A005 Provide Subsidized Basic Health Coverage for Adults

The Basic Health Plan provides a basic health insurance package for adults who are otherwise uninsured and whose income is at below 200 percent of the federal poverty level. The state offers reduced rates for low-income Washington residents. Enrollees also pay portions of the premium costs based on income level and family size.

| | FY 2010 | FY 2011 | Biennial Total |
|-------|---------------|---------------|----------------|
| FTE's | 84.6 | 82.5 | 83.6 |
| GFS | \$174,095,000 | \$151,719,000 | \$325,814,000 |
| Other | \$36,857,000 | \$26,881,000 | \$63,738,000 |
| Total | \$210,952,000 | \$178,600,000 | \$389,552,000 |

Statewide Result Area: Improve the health of Washingtonians
Statewide Strategy: Provide access to appropriate health care

Expected Results

Provide access to Basic Health coverage to adults with incomes at or below 200 percent of the federal poverty level.

| _ | - | ollment in subsidiz | | - |
|----------|---------|---------------------|--------|----------|
| Biennium | Period | Target | Actual | Variance |
| 2009-11 | 8th Qtr | 43,227 | • | |
| | 7th Qtr | 41,724 | | |
| | 6th Qtr | 42,166 | | |
| | 5th Qtr | 42,032 | | |
| | 4th Qtr | 41,866 | | |
| | 3rd Qtr | 41,732 | | |
| | 2nd Qtr | 41,763 | | |
| | 1st Qtr | 41,541 | | |
| 2007-09 | 8th Qtr | 41,340 | | |
| | 7th Qtr | 41,255 | 40,661 | (594) |
| | 6th Qtr | 41,166 | 39,975 | (1,191) |
| | 5th Qtr | 40,441 | 39,457 | (984) |
| | 4th Qtr | 41,210 | 40,365 | (845) |
| | 3rd Qtr | 41,099 | 39,791 | (1,308) |
| | 2nd Qtr | 40,891 | 39,546 | (1,345) |
| | 1st Qtr | 39,550 | 39,181 | (369) |
| 2005-07 | 8th Qtr | 38,000 | 40,120 | 2,120 |
| | 7th Qtr | 38,000 | 39,251 | 1,251 |
| | 6th Qtr | 38,000 | 38,571 | 571 |
| | 5th Qtr | 38,000 | 37,535 | (465) |
| | 4th Qtr | 38,000 | 39,165 | 1,165 |
| | 3rd Qtr | 38,000 | 39,143 | 1,143 |
| | 2nd Qtr | 38,000 | 38,078 | 78 |
| | 1st Qtr | 38,195 | 38,195 | 0 |

A007 Provide Subsidized Basic Health Coverage for Children

The Basic Health Plan provides a basic health insurance package for children who are otherwise uninsured and whose family income is at or below 200 percent of the federal poverty level. The state offers reduced rates for low-income Washington residents. Enrollees also pay portions of the premium costs based on income level and family size.

| | FY 2010 | FY 2011 | Biennial Total |
|-------|--------------|--------------|----------------|
| FTE's | 6.3 | 6.1 | 6.2 |
| GFS | \$12,863,000 | \$11,209,000 | \$24,072,000 |
| Other | \$2,723,000 | \$1,986,000 | \$4,709,000 |
| Total | \$15,586,000 | \$13,195,000 | \$28,781,000 |

Statewide Strategy: Provide access to appropriate health care

Expected Results

Provide access to basic health coverage to children whose family income falls at or below 200 percent of the federal poverty level.

| Average monthly enrollment in subsidized Basic Health Plan by children between 100% and 200% of the Federal Poverty Level . | | | | | |
|---|---------|--------|--------|----------|--|
| Biennium | Period | Target | Actual | Variance | |
| 2009-11 | 8th Qtr | 2,909 | | | |
| | 7th Qtr | 4,592 | | | |
| | 6th Qtr | 4,097 | | | |
| | 5th Qtr | 4,246 | | | |
| | 4th Qtr | 4,434 | | | |
| | 3rd Qtr | 4,584 | | | |
| | 2nd Qtr | 4,549 | | | |
| | 1st Qtr | 4,798 | | | |
| 2007-09 | 8th Qtr | 6,923 | | | |
| | 7th Qtr | 6,861 | 4,833 | (2,028) | |
| | 6th Qtr | 6,683 | 4,895 | (1,788) | |
| | 5th Qtr | 6,558 | 5,151 | (1,407) | |
| | 4th Qtr | 6,659 | 5,583 | (1,076) | |
| | 3rd Qtr | 6,612 | 5,922 | (690) | |
| | 2nd Qtr | 6,425 | 6,059 | (366) | |
| | 1st Qtr | 6,425 | 6,413 | (12) | |
| 2005-07 | 8th Qtr | 6,000 | 6,728 | 728 | |
| | 7th Qtr | 6,000 | 6,589 | 589 | |
| | 6th Qtr | 6,000 | 6,294 | 294 | |
| | 5th Qtr | 6,000 | 6,130 | 130 | |
| | 4th Qtr | 6,000 | 6,565 | 565 | |
| | 3rd Qtr | 6,000 | 6,760 | 760 | |
| | 2nd Qtr | 6,000 | 6,458 | 458 | |
| | 1st Qtr | 6,467 | 6,467 | 0 | |

A009 PEBB Customer Service

The Health Care Authority's Public Employees Benefits Board (PEBB) was created by the 1988 Legislature to develop state employee benefit plans, study matters connected with the provision of these benefits, and encourage cost containment. The PEBB program provides health, life, long-term disability (LTD), accidental death and dismemberment, long-term care, and auto and homeowners' insurance benefits for Washington State and higher education active employees, dependents, and retirees, as well as active and retired employees of participating public school districts, Educational Service Districts (K-12), and political subdivisions. PEBB offers members several managed care health plans and the Uniform Medical Plan, a self-insured, preferred provider plan. In addition, three dental plans (two managed care and the Uniform Dental Plan) are offered. (Health Care Authority Administrative Account-State)

| | FY 2010 | FY 2011 | Biennial Total |
|-------|-------------|-------------|----------------|
| FTE's | 45.5 | 42.2 | 43.9 |
| GFS | \$0 | \$0 | \$0 |
| Other | \$6,657,000 | \$6,355,000 | \$13,012,000 |
| Total | \$6,657,000 | \$6,355,000 | \$13,012,000 |

Statewide Result Area: Improve the health of Washingtonians
Statewide Strategy: Provide access to appropriate health care

Expected Results

Oversee and provide access to insurance for health and dental care, life, and long-term disability for public employees, retirees, and their families. This activity also contributes to the Average Premium Increase measure listed with the Health Care Planning Activity.

| Average premium increase from prior calendar year for all Public Employees' Benefit non-Medicare members. | | | | | |
|---|---------|--------|----------------|----------|--|
| Biennium | Period | Target | Actual | Variance | |
| 2009-11 | 7th Qtr | 7.8% | " - | | |
| | 3rd Qtr | 8.4% | | | |
| 2007-09 | 7th Qtr | 8.3% | 7.9% | (0.4)% | |
| | 3rd Qtr | 7.3% | 3% | (4.3)% | |
| 2005-07 | 7th Qtr | 8.5% | 4.5% | (4)% | |
| | 3rd Qtr | 8.5% | 4.5% | (4)% | |

The premium increases are reported on a calendar year basis, not a fiscal year basis. The FY05 estimate is updated for CY 2005 procurement results. Note that the budget estimate for CY05 premium increase was 15.3%. Estimates for 06-07 are per HCA's contracted actuary, Mercer HR.

| Percent premium increase from prior calendar year for all PEBB Medicare subscribers | | | | | |
|--|---------|--------|--------|----------|--|
| Biennium | Period | Target | Actual | Variance | |
| 2009-11 | 7th Qtr | 6.8% | | | |
| | 3rd Qtr | 7.1% | | | |
| 2007-09 | 7th Qtr | 8.1% | (1.1)% | (9.2)% | |
| | 3rd Qtr | 9.1% | (1.6)% | (10.7)% | |
| 2005-07 | 7th Qtr | 10% | 3.5% | (6.5)% | |
| | 3rd Qtr | 10% | 3.5% | (6.5)% | |

A010 Uniform Dental Plan

The Uniform Dental Plan (UDP) is a preferred provider organization administered by Washington Dental Service (WDS) on behalf of the Public Employees Benefits Board (PEBB). WDS provides enrollment services, claims processing, and customer service for enrollees in the Uniform Dental Plan. (Uniform Dental Plan Benefits Administration Account-Nonappropriated)

| | FY 2010 | FY 2011 | Biennial Total |
|-------|-------------|-------------|----------------|
| FTE's | 0.0 | 0.0 | 0.0 |
| GFS | \$0 | \$0 | \$0 |
| Other | \$4,992,000 | \$5,130,000 | \$10,122,000 |
| Total | \$4,992,000 | \$5,130,000 | \$10,122,000 |

Statewide Result Area: Improve the health of Washingtonians
Statewide Strategy: Provide access to appropriate health care

Expected Results

Administer PEBB's preferred provider dental network, which provides coverage to active and retiree subscribers and their families.

| Percent premium increase from prior calendar year for UDP Medicare subscribers | | | | |
|---|---------|--------|----------|----------|
| Biennium | Period | Target | Actual | Variance |
| 2009-11 | 7th Qtr | 3.8% | <u>-</u> | |
| İ | 3rd Qtr | 4% | | |
| 2007-09 | 8th Qtr | 0% | 43% | 43% |
| | 7th Qtr | 4.1% | 4.2% | 0.1% |
| | 3rd Qtr | 3.3% | 1.9% | (1.4)% |
| 2005-07 | 7th Qtr | 5.4% | 4.5% | (0.9)% |
| | 3rd Qtr | 5.4% | 4.5% | (0.9)% |

| Percent premium increase from prior calendar year for UDP Non-Medicare subscribers | | | | |
|--|---------|--------|--------|----------|
| Biennium | Period | Target | Actual | Variance |
| 2009-11 | 7th Qtr | 3.8% | | |
| | 3rd Qtr | 4% | | |
| 2007-09 | 7th Qtr | 4.1% | 4.2% | 0.1% |
| | 3rd Qtr | 3.3% | 1.9% | (1.4)% |
| 2005-07 | 7th Qtr | 5.4% | 4.5% | (0.9)% |
| | 3rd Qtr | 5.4% | 4.5% | (0.9)% |

A011 PEBB Plan Management

The Uniform Medical Plan (UMP) is a self-insured, preferred provider medical plan which is offered to Public Employees Benefit Board (PEBB) enrollees, along with contracted managed care plans. It currently has the largest enrollment among the PEBB medical plans. Coverage is available throughout Washington State and worldwide. UMP also administers UMP Neighborhood, a limited-network pilot product offering lower premiums for choosing cost-effective health care providers. Nonappropriated funds from the UMP Benefits Administration Account support contracts with a third party administrator and pharmacy benefits manager for claims processing, pharmacy network management, customer service for both enrollees and providers, medical review, first level appeals, and case management. Other benefits administration costs include contracted data management systems, access fees for alternative care and out-of-state provider networks, and printing and postage for enrollee communications. Funds from the Health Care Authority Administrative Account support staff and related costs needed for management of the UMP's provider network, including provider credentialing and maintenance of contracts with approximately 16,000 health care providers; development of provider fee schedules and reimbursement policies; leadership of clinical programs and decisions on second-level appeals; implementation of the Patients' Bill of Rights, including quality improvement and utilization management programs based on national standards; provider communications such as newsletters and billing manuals; oversight of claims administration contracts and other vendors; and overall plan administration. (Health Care Authority Administrative Account-State, Uniform Medical Plan Benefits Administration Account-Nonappropriated)

| | FY 2010 | FY 2011 | Biennial Total |
|-------|--------------|--------------|----------------|
| FTE's | 34.4 | 35.5 | 35.0 |
| GFS | \$0 | \$0 | \$0 |
| Other | \$40,103,000 | \$41,464,000 | \$81,567,000 |
| Total | \$40,103,000 | \$41,464,000 | \$81,567,000 |

Statewide Result Area: Improve the health of Washingtonians
Statewide Strategy: Provide access to appropriate health care

Expected Results

Contracted benefits administration for the Uniform Medical Plan for active and retiree subscribers, and their families. This activity also contributes to the Average Premium Increase measure listed with the Health Care Planning Activity.

| Percent premium increase from prior calendar year for UMP-PPO Medicare subscribers | | | | |
|--|---------|--------|--------|----------|
| Biennium | Period | Target | Actual | Variance |
| 2009-11 | 7th Qtr | 5.5% | | |
| | 3rd Qtr | 6.3% | | |
| 2007-09 | 7th Qtr | 8% | 1.1% | (6.9)% |
| | 3rd Qtr | 6.6% | (1.3)% | (7.9)% |
| 2005-07 | 7th Qtr | 6.6% | 3.3% | (3.3)% |
| | 3rd Qtr | 6.6% | 3.3% | (3.3)% |

| Percent premium increase from prior calendar year for UMP-PPO Non-Medicare subscribers | | | | |
|--|---------|--------|--------|----------|
| Biennium | Period | Target | Actual | Variance |
| 2009-11 | 7th Qtr | 7.1% | ''= | |
| | 3rd Qtr | 8.1% | | |
| 2007-09 | 7th Qtr | 7.7% | 6% | (1.7)% |
| | 3rd Qtr | 6% | 2.8% | (3.2)% |
| 2005-07 | 7th Qtr | 8.5% | 6.2% | (2.3)% |
| | 3rd Qtr | 8.5% | 6.2% | (2.3)% |

A012 Insurance Safety Net

As part of this program, subsidies are provided to eligible Washington State Health Insurance Pool (WSHIP) members. As directed in state law (RCW 70.47), the program provides funding to reduce the cost of high-risk pool insurance for individuals whose income is less than 300 percent of the federal poverty level, who are between 50 and 64 years old, and who have been denied individual health insurance. For the 2005-07 Biennium, \$119,000 is budgeted for WSHIP grants, and \$2,433,000 is budgeted for the Health Care Tax Credit (HCTC). (Health Services Account-State)

Beginning in January 2005, the HCTC part of this program provides health care coverage for certain workers (and members of their families) who lose their jobs due to the effects of international trade. Their eligibility is determined by the federal government under the Federal Trade Act of 2002 (NAFTA). The federal government will subsidize the individual's health insurance at 65 percent of the total premium, and the individual will pay the balance. There is no cost to the state. (Basic Health Plan Subscription Account-State)

| | FY 2010 | FY 2011 | Biennial Total |
|-------|-----------|-------------|----------------|
| FTE's | 0.0 | 0.0 | 0.0 |
| GFS | \$62,000 | \$62,000 | \$124,000 |
| Other | \$300,000 | \$2,133,000 | \$2,433,000 |
| Total | \$362,000 | \$2,195,000 | \$2,557,000 |

Statewide Result Area: Improve the health of Washingtonians
Statewide Strategy: Provide access to appropriate health care

Expected Results

Coordinate with the Office of the Insurance Commissioner to provide subsidies to eligible applicants. There are currently 27 people enrolled in the WSHIP program. Also, operate the state HCTC program for eligible applicants.

Grand Total

| | FY 2010 | FY 2011 | Biennial Total |
|-------|---------------|---------------|-----------------------|
| FTE's | 277.0 | 291.8 | 284.4 |
| GFS | \$206,295,000 | \$182,138,000 | \$388,433,000 |
| Other | \$105,050,000 | \$96,997,000 | \$202,047,000 |
| Total | \$311,345,000 | \$279,135,000 | \$590,480,000 |